



Guidelines for Public Comments

ISO New England Inc. (ISO-NE) is the independent, not-for-profit corporation responsible for the reliable operation of New England's electric power generation and transmission system, overseeing and ensuring the fair administration of the region's wholesale electricity markets, and managing comprehensive regional electric power planning.

To carry out its functions, ISO-NE holds certain meetings that are open to the public, (e.g., Planning Advisory Committee, Consumer Liaison Group, or the annual open meeting of the Board of Directors). These meetings frequently allow for opportunities to provide oral and/or written public comments that are relevant to matters under discussion. In addition, ISO-NE's Board of Directors accepts oral comments at its annual open Board Meeting and written comments at any time. For these meetings, it is the general policy of ISO-NE to post relevant and respectful written comments to the ISO-NE website. We will not post written comments regarding issues that are not under consideration at the meetings, not within the ISO's jurisdiction, or not respectful to other persons involved in the meeting. While ISO-NE reviews written comments related to these meetings, there is no requirement to respond to each comment.

Oral and Written Comments

- Should focus on relevant matters and address the issues of concern.
- If written, may be submitted to the ISO via email or by mail.
- ISO-NE is not a public agency and ISO's open/public meetings do not constitute a public hearing. Comments submitted to the ISO do not become part of a public record at the state or federal agency-level on the issues of concern.
- Remember that constructive comments will help the stakeholder process; destructive comments are not helpful and will not be permitted or considered.
- Commenters should refrain from repetitive or excessive comments.

Tips for Effective Oral or Written Comments

- Make your comments effective by knowing the facts and related issues.
- Comment only on issues relevant to the matter under consideration.
- Follow the time limits set by ISO staff. State your concerns clearly and succinctly.
- Propose specific ideas or suggestions for solving any problems you identify.
- Keep your comments brief and focused; do not feel compelled to comment on every issue.
- Use your time well – avoid repetition, note any agreement with comments expressed by others, and move on. Repetitive comments may show the extent of public interest, but additional relevant comments and information are more effective.